



Job Title: Customer Service/Loader

Job Type: Full-Time

Compensation: \$12 - \$14 / hour (Based on experience)

Immediate Supervisor: Yard Supervisor

Company Information:

Randall Brothers, LLC serves the Metro Atlanta and surrounding communities with building materials and specialty items. We are determined to maintain our industry leader focus by aligning with our customers to accommodate their future building material and service needs and accomplish that goal with talented individuals desiring a career in this industry. At Randall Brothers', we invest in our employees by providing advancement opportunities in order to achieve the goals and ambitions you have for yourself and your family.

Job Description:

Randall Brothers, LLC has an immediate need for a Customer Service/Loader. The ideal candidate will locate products the customer purchased throughout the yard and/or warehouse and load those products onto their vehicles or trailers. This position also includes assisting with the unloading of trucks and restocking of incoming products to designated areas, while maintaining a clean work environment. We are seeking an individual that can work with others as a team. A quick learner who can think on their feet and resolve any issues that may arise with our customer-respect business mentality, serving as the voice and face of our company, and be an integral part to reinforcing our reputation for exceptional customer service.

Benefits: (We offer benefits after 90 days)

- Medical, dental and vision
- Matching-401k
- Long-term and short-term disability
- Life and AD&D Insurance
- Vacation and personal time
- Employee discount

Duties & Responsibilities:

- Help customers load and unload material throughout the yard
- Stock trim and materials as they come in from deliveries throughout the day
- Must be able to accurately check/verify loads against picking tickets or credit memos
- Must have good interpersonal skills to be able to communicate directly with customers
- Maintain a clean work environment
- Manual Loading and unloading up to 80+ lbs. consistently
- Forklift certification a plus but not required
- Building material knowledge, a plus but not required

- Perform other duties as designated by supervisor

Requirements:

- Must be able to work from 7am - 5 pm, M-F as dependent on volume
- Obey all company policies and procedures
- Must be able to pass random drug tests and background checks
- Must attend ALL safety meetings
- Be reliable and have a good positive attitude
- Work in a fast-paced environment
- Building material knowledge, a plus but not required
- Must be able to work outdoors in any weather condition

Education: High School Diploma or Equivalent

Physical Demands: Manual Loading and unloading up to 80+ lbs. consistently

Environment and Physical Working Conditions: Outside in weather conditions

License or Certification: None