

Lumberyard Customer Service / Loader

Company Information:

Randall Brothers Inc., serves the Metro Atlanta and surrounding communities with building materials and specialty items. We are determined to maintain our industry leader focus by aligning with our customers to accommodate their future building material and service needs, and accomplish that goal with talented individuals desiring a career in this industry. At Randall Brothers, we invest in our employees by providing advancement opportunities in order to achieve the goals and ambitions you have for yourself and your family.

Job Description:

Currently, Randall Brothers is seeking to fill a Customer Service / Loader position. The ideal candidate in this role will be required to pull products from around the warehouse according to picking tickets and load material onto delivery trucks. When needed, this candidate will also interact professionally with our valued customers to service their needs in loading their vehicles with product. This is a fast-paced position that requires forklift operations and working with others as a team. This position also includes assisting with unloading of trucks and restocking incoming products to designated areas while also contributing to a clean work environment. We are seeking a quick learner who can think on their feet and resolve any issues that may arise with our customer-respect business mentality, serving as the voice and face of our company, and be an integral part to reinforcing our reputation for exceptional customer service.

Compensation: Averages: \$15 / hour

Schedule: 5 - 6 Day work week (Dependent on volume)

Benefits: We offer benefits after 90 days (healthcare, dental, vision, disability and 401k)

Sign-On Incentive/Bonus Available: Yes

Duties & Responsibilities:

- Interact directly with customers to pull lumberyard and/or warehouse materials and load or assist customers in loading those products onto customer vehicles
- Operate a propane or diesel-powered forklift in correlation to duties
- Replenish products from in-coming deliveries throughout the day

- Accurately pull/check/verify loads against picking tickets or credit memos
- Manual Loading and unloading up to 80+ lbs. consistently
- Maintain a clean work environment
- Attend ALL safety meetings
- Must be willing to submit to random drug testing
- Perform other duties as designated by supervisor

Requirements:

- Be reliable and have a good positive attitude towards customers and other team members
- Must follow all company policies, procedures and/or instructions
- Must comply with all OSHA regulations, procedures and guidelines
- Must be able to work from 5am – 7pm, M-F as dependent on volume
- Must pass initial drug testing and background checks
- Must be willing to work outdoors in any weather condition
- Building material knowledge is a plus